



Hollinger Canadian Publishing Holdings Co.

February 2005

Dear Retiree,

The purpose of this letter is to advise you of the changes that took place during 2004 with respect to the administration of your benefits. To assist you, we have supplied a list of contact information below for the various Hollinger Canadian Publishing Holdings Co. benefits:

It is not advisable to contact your former employer to inquire about the current status of your pension, health, dental and insurance benefits.

Group Medical and Dental Care Claims – All eligible medical and dental care claims should be sent by you **directly to Manulife Financial**. Manulife Financial will, in turn, send any reimbursement for those claims directly to your home address.

Health Claims: Manulife Financial
Group Health Claims
P.O. Box 1653
Waterloo ON N2J 4W1

Dental Claims: Manulife Financial
Group Dental Claims
P.O. Box 1654
Waterloo ON N2J 4W1

Insurance Coverage and/or Claims – If you have specific questions related to your insurance coverage or, if you would like claim forms, please call Manulife Financial directly. The toll free telephone number is **1-800-268-6195**.

Status Changes – To ensure your continued insurance coverage, **please be sure to advise us of any changes that may affect your benefits**, such as a change to your marital status, or a change in your address. This is particularly important if you move to another province!

Please notify:

Kate Loewe
Hollinger Canadian Publishing Holdings Co.
20 Toronto Street
Suite 650
Toronto Ontario M5C 2B8
Tel: 416-361-1666 ext. 2231
Fax: 416-361-0125
klowe@hollingerintl.com

In the event of your death, your beneficiary should send notification of your passing to Ms. Loewe.



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Pension Inquiries – The pension administration for Hollinger Canadian Publishing Holdings Co. is handled by Mercer Human Resource Consulting Limited. Mercer Human Resource Consulting Limited maintains all pension records, such as personal information, spouse and beneficiary data and pension amount, and will deal directly with you on day-to-day issues.

You can contact the Hollinger Pension Information Line, a service provided by Mercer Human Resources Consulting, either by phone or e-mail, as follows:

Toronto: 416-868-2218
Toll free number: 1-866-225-7316
E-mail address: hollinger@mercer.com

Payment Inquiries – If you have a question related to a pension payment, please contact RBC (Royal Bank of Canada) at:

Toll free number: 1-800-668-1320

Additional Pension and Payroll Inquiries – Any additional pension inquiries, address changes, or payroll inquiries related to the administration of your British Columbia Medical Services Plan reimbursement should be directed to:

Andrea Ho Shue
Hollinger Canadian Publishing Holdings Co.
20 Toronto Street
Suite 650
Toronto Ontario M5C 2B8
Tel: 416-361-1666 ext. 2230
Fax: 416-361-0125
ahoshue@hollingerintl.com

We thank you in advance for your assistance in building a solid relationship between Hollinger Canadian Publishing Holdings Co. and our retirees.

Sincerely,

Kate Loewe
Benefits Administration

Andrea Ho Shue
Pension, Benefits and Payroll